



## On-Site Service Sessions

*Sign up to meet with your **Florida Blue** representative for topics such as:*

- Need help registering your FloridaBlue.com account or accessing the Florida Blue mobile app?
- Questions about your benefits and covered services?
- Questions about previously submitted claims?
- Need help locating in-network providers?
- And more!

**To meet one-on-one with your Florida Blue Account Management Specialist, Leigh Ann Peyton**, follow the instructions below to sign-up for your individual session. *Please note: these sessions are provided for participants enrolled in the health care plan.*

### Tuesday January 22: 1pm-4pm

Training & Education Room, 1<sup>st</sup> Floor County Admin Building – 500 San Sebastian View

### Thursday January 24: 9am-4pm

Training Conference Room, Public Works - 2740 Industry Center Rd

Follow this link to schedule your appointment: <https://FloridaBlueServiceVisit.as.me/>.  
Spaces will be filled on a first come first serve basis.

Once you have been scheduled, you will receive an email confirmation.

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**If you have specific questions about a recent claim, please bring (or have available) as much information as possible (such as the date of service, providers name, etc.) in order to research the claim details during your visit.**

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