



SJC and Flagler Healthysite+ Frequently Asked Questions (FAQs)

To ensure a smoother transition to the Healthysite+ App/website for symptom tracking, the most popular Frequently Asked Questions (FAQs) have been assembled to assist you with App features and use.

FREQUENTLY ASKED QUESTIONS

Is self-screening mandatory?

Yes. To ensure a healthy workplace and reduce the spread of COVID-19, St. Johns County has taken precautions to protect its employees and visitors. Per county policy, all employees are required to self-screen on a daily basis. The Healthysite+ app/website was established as a convenient way for employees to complete their daily self-screening.

Why doesn't everyone get tested for COVID-19?

As a community-based illness, a COVID-19 test is accurate for the exact time that it was administered unless a person is quarantined. This is why daily self-screening is key to keeping our staff and workplace safe.

What health information about me does St. Johns County receive?

The only health information that St. Johns County receives is that of a positive result of a COVID-19 test. This is an important component in reducing exposure and keeping the workplace safe for everyone.

What if someone doesn't truthfully answer the symptom tracking?

The vast majority of employees are honest people who we are proud to work with every day. While there may be an exception from time-to-time, a large number of proactive check-ins received will help to prevent outbreaks and keep our employees safe.

What if I don't want to download the Healthysite+ app to my personal phone, I don't have a county-issued phone, or I don't own a smart phone?

No problem. You can login directly to the website from a desktop computer. The website is app.flaglerhealthanywhere.com Please use Google Chrome as your browser. As an additional option, a hard copy of the daily self-screening is available. Contact your supervisor for a copy.

Does the self-screening replace the requirement to contact Risk Management if employees develop symptoms, are exposed to a positive person, or go for a COVID-19 test?

No. Supervisors must still report these issues to Risk Management at 904-827-6886, or by email at BCCRiskManagement@sjcfl.us .

Can I adjust the notifications feature?

Yes on the App, you can go to Settings, find the Affiliations section and adjust the time you want to receive notifications to self-check. Select Notify By if you want to adjust notifications by e-mail.

I'm having technical issues with the Healthsite+ app, who do I contact?

For navigation assistance, please contact Risk Management at 904-827-6886, or by email at BCCRiskManagement@sjcfl.us . For technical difficulties with the app, involving crashes or glitches, contact support@healthfully.io.